Dear Valued Customer,

I am very pleased to announce that all our branches are now open for business after two months of reduced services, as a result of the sanitary curfew.

Things have not been easy under the Covid19 pandemic, as the challenges posed by this virus, were beyond anything we have come across, with no past references.

But throughout the lockdown, we at HSBC, have made it a duty of care to stay connected and close to you, our staff and our communities and we have increased our level of support through various waivers and relief measures to those of you in need.

I am very proud of our employees' unwavering commitment to ensure continuity of our business be it as a front line, or working from home and in the back office. These will remain our template, long after the outbreak is over.

Whether it's through words of comfort or driving to deliver a card to an elderly customer at risk, or raising money for charity, our staff have been making a real difference to our customers and to our communities.

So for all this, I'd like to say Thank you, Merci, Danke, Gracias, Shukran, Arigato, xiexie.

Together we thrive.

Stay Safe and take the greatest of care

Chris Murray

**CEO of HSBC Mauritius**

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