

22 April, 2021

HSBC advises customers and the Public about scams attempts

HSBC has been made aware of a fraudulent WhatsApp message in circulation asking recipients to reach out to a Senior Manager of the HSBC to avail from loan facilities free of cost.

This message is ungrounded and is a scam. HSBC is not offering such facilities and does not communicate on product offering in this manner.

We urge our customers and the public to exercise caution when receiving similar WhatsApp messages.

To avoid falling prey to these WhatsApp scams, we recommend the following:

Do not click on any links or open any attachments

Do not call or reply on the number provided in the message

Unsolicited messages should be deleted and its sender reported to WhatsApp by clicking on “Settings” and “Contact Us”

Immediately contact us on 800-1234 or call any branch to report the incident

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Note to editors:

HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,984bn at 31 December 2020, HSBC is one of the world's largest banking and financial services organisations.