

10 March, 2021

HSBC Mauritius reviews bank timing following confinement notice

Following the country's lockdown announced by the Prime Minister on 9 March 2021, HSBC has reviewed its operating hours as follows:

Place d'Armes Branch in Port Louis will open for business from 10.00 am to 1.00 pm from Thursday 11 March to Saturday 13 March 2021.

Transactions relating to cheques deposit, transfers and foreign exchange transactions, made during these days, will be processed on Monday 15 March 2021.

From 15 to 25 March, more branches will open for business from 9.30am to 3.00pm. These will be advised in due course.

Customers visiting the branch will have access to the following services:

- Cash withdrawals
- Cash and cheque deposits at counter as well as at the branch ATM
- Corporate Deposits
- Enquiries

All other branches will remain closed until further notice. We regret any inconveniences caused.

In line with the enacted health and sanitary protocols, access to our branch will be allowed in alphabetical order as follows:

- A to F on Mondays and Thursdays
- G to N on Tuesdays and Fridays
- O to Z on Wednesdays and Saturdays

Visiting customers will have their body temperature checked before being allowed in the branch.

All HSBC ATMs across the country remain fully operational and will be regularly replenished.

All payments and salary credits will be processed on customers' accounts on normal working days. HSBC retail and corporate customers are being directed to the bank's online digital platforms for their banking needs and encouraged not to venture out.

HSBC will continue to monitor the situation closely and respond accordingly.

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Note to editors:

HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,984bn at 31 December 2020, HSBC is one of the world's largest banking and financial services organisations.