

# Open branches in May 2020

15 May 2020

HSBC branches at **Place d'Armes in Port Louis, Ebene, Curepipe, Rose Hill and Flacq** are open from 9.00 a.m. to 3.30 p.m. on weekdays and on Saturdays.

All services are available at above branches but you are encouraged to use ATMS for your cash withdrawals and [HSBC Personal Internet Banking](#) to get your balances, for transfer and much more. Note that any cheque deposited and (local and overseas) transfers made on Saturday will be processed on Monday.

Our Lai Min Branch will remain closed until further notice. Customers are advised to visit the nearest branch at Place d'Armes for their banking needs. We apologise for the inconveniences this may cause.

In line with the curfew order of the Government of Mauritius, access to our branches will be allowed strictly as per surname starting with:

- ◆ A to F on Mondays and Thursdays
- ◆ G to N on Tuesdays and Fridays
- ◆ O to Z on Wednesdays and Saturdays

We have put in place a few measures to keep you and our colleagues safe:

- ◆ Your body temperature will be checked before you are allowed to enter the branch.
- ◆ Respect the social distancing while queuing up.
- ◆ Use our hand sanitisers as guided by our staff.
- ◆ You are recommended to wear a mask.

## **ATMs**

All HSBC ATMs remain operational. Deposits will be accepted only at ATMs located at open branches. [Locate our ATMs.](#)

## **We are here to help**

For any queries, please:

- ◆ Call our Customer Service
- ◆ Email us on [hsbcmauritius@hsbc.co.mu](mailto:hsbcmauritius@hsbc.co.mu)
- ◆ Contact your Relationship Manager if you are an AssetVantage customer.

Refer to our [website](#) for latest information.

