

Open branches in May 2020

18 May 2020

Effective 19 May 2020, we are pleased to advise that **all** of our branches will be open from 9.00a.m to 3.30pm on weekdays and Saturdays.

All services are available, however we encourage using our ATMs for your cash withdrawals and HSBC Personal Internet Banking for your balances, statements and transfers. For new applications for Bank accounts, credit facilities or access to Safe Deposit Lockers, please contact us beforehand to arrange an appointment.

Note that Cheques deposited, Transfers and Foreign Exchange transactions made on a Saturday will be processed on the following Monday.

In line with the curfew order of the Government of Mauritius, access to our branches will be allowed strictly as per surname starting with:

- ◆ A to F on Mondays and Thursdays
- ◆ G to N on Tuesdays and Fridays
- ◆ O to Z on Wednesdays and Saturdays

We have put in place a few measures to keep you and our colleagues safe:

- ◆ Your body temperature will be checked before you are allowed to enter the branch.
- ◆ Respect the social distancing while queuing up.
- ◆ Use our hand sanitisers as guided by our staff.
- ◆ You should wear a mask.

ATMs

All HSBC ATMs remain operational.
Deposits can be made on our ATMs located at our branches.

We are here to help

For any query, please:

- ◆ Call our Customer Service 800-1234
- ◆ Email us on hsbcmauritius@hsbc.co.mu
- ◆ Contact your Relationship Manager if you are an AssetVantage customer.

Refer to our [website](#) for latest information.

