

Retail Banking services during Covid-19 outbreak

Dear Customers

Following national lockdown announcement by the Government of Mauritius, please note the following with regards to Retail Banking Services:

Branches

All our branches are closed on 10 March 2021. We will make further announcements in due course

ATMs

- ◆ All our ATMs remain operational.
- ◆ Cash withdrawal fees applicable when withdrawing at other banks' ATMs are waived from 10 March to 25 March 2021 inclusive.
- ◆ There are no fees applicable when withdrawing cash at HSBC ATMs.
- ◆ The daily cash withdrawal limit is Rs.30, 000 which reduces frequency at which you need to go to an ATM.

We would suggest you avoid going out and use alternate channels such as HSBC Personal Internet Banking to access your account details, make local and international transfers online.

We are here to help

Whilst we endeavor to process all customer requests smoothly, please note that there may be delays given the current circumstances.

As the situation evolves, we will make further announcements through our website.

We are here for help, so for any queries, please [contact us](#).

