

Shop online safely

Don't be in a rush to order online, since there are so many untrustworthy website and personal sellers out there! If you want to protect your money, here a few reminders to safeguard your confidential information:

- ◆ Watch out for third-party apps that can't be verified .Verify if the websites or individual sellers are legitimate merchants, especially those on social media.
- ◆ Browse on a computer instead of a mobile phone – you're less likely to accidentally click on a link, and computers are not as vulnerable to data theft.
- ◆ Type in a URL instead of clicking on a link.
- ◆ Check that a website's URL begins with <https://>, which means any data sent will be secure, then double-check for the encrypted padlock on the payment page.
- ◆ Steer clear of pop-ups or turn them off.
- ◆ Take time to read privacy notices, terms and conditions, especially for sellers who will save your personal and credit card information to keep your data safe.
- ◆ Check your statements regularly to make sure no unauthorised transactions are being made.
- ◆ Be careful about potential privacy leakage. When making online transactions, don't leave traces for hackers to track you. Take note of below points and prevent your personal data from being leaked:

- **Manage App's Permission**

Always download from an official and trustworthy source, but more importantly, be careful of the level of access you grant to the app, such as contacts, photo album and personal information.

- **Install Antivirus and Anti-theft software**

Install an antivirus software with a good reputation so as to block suspicious websites and malicious programmes. Scan your files for virus detection

Make sure you keep it up to date from time to time

- Always have the latest security protection- update your smartphone's operating system and security patches regularly via official channels.

Change your PINS and passwords immediately if you think your personal data has been compromised. You may also:

**Call on 800-1234 (local) or +230 403-0750 (international)
from 8a.m to 4p.m**

Email us on hsbcmauritius@hsbc.co.mu

[Find out how you can protect yourself](#)

